



Mission Statement

By utilising our One-Stop-Shop model, LITC aims to provide extensive social support, encourage community engagement, provide work-based training opportunities, develop individuals' skills, increase users' employability and career aspirations, establish inter-organisational partnerships for the good of communities and make a real difference to individuals' lives especially those from significantly deprived communities and regions.

LITC is dedicated towards engaging young people from all backgrounds and encouraging them to positively contribute to their local and global communities. LITC's services are designed to revolve around our user's needs. In order to ensure every user receives the full support they require, LITC's team has identified five key commitments to the communities we work with.

Keys to Success

Wrap-around support: Every user LITC works with can access a full wrap-around service through our One-Stop-Shop. LITC's One-Stop-Shop ensures all our services are user orientated. LITC strives to provide services of superior quality, ensuring we meet our users' expectations.

Innovative working: LITC makes a difference to all our customers and communities we work with through innovative working. Working outside the box, LITC's staff see what our users can do and not what they cannot do and assist them to achieve their goals. LITC encourages our staff to think innovatively and to bring their ideas to improve performance and customer service.

Integrity: LITC is an organisation of integrity. LITC demands openness and honesty by all our staff to ensure trust from our users. LITC respects the diversity of all our customers and demonstrates flexibility in our approach to recognise the individuals in the local communities we serve.

Quality Service: LITC aspires to provide a bespoke and quality service to all users and partners we work with. Extensive assessments, information, advice and guidance and action planning, ensure all customers receive the intensive support they need to break down personal and social barriers.

Performance: LITC believes in providing a performance driven service. Continuous performance improvement is the foundation of our organisation, benefiting users, partners and communities.